



Coryton and Tongwynlais Primary Schools Parent / Carer Code of Conduct

At the Pear Tree Federation, we value strong relationships with parents and carers. Together, this helps us achieve the very best for the children in a mutually supportive partnership between parent/cares, class teachers, wider staff and the school community.

As a partnership, parents understand the importance of a good working relationship with the school. We continually welcome and encourage parent and carers to participate in the life of the school. Parents and carers are always encouraged to contact the school with any concerns and/or issues so that they can be resolved.

Parents, carers and visitors are reminded:

- To respect the caring ethos and values of the school;
- That both teachers and parents need to work together for the benefit of their children;
- Approaching school staff for help to resolve an issue is done in an appropriate manner; and
- All members of the school community are treated with respect using appropriate language and behaviour.

The school will not tolerate:

- Disruptive behaviour which interferes or threatens to interfere with any of the schools' operation or activities anywhere on the school premises;
- Any inappropriate behaviour on the school premises;
- Use of loud or offensive language, or displaying temper;
- Threatening, in any way, a member of staff, visitor, fellow parent/carers or pupil;
- Damaging or destroying school property;
- Sending abusive or threatening e-mails or text/voicemail/phone messages or other written communications to anyone within the school community;
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parents/staff at the school on Facebook or other social media sites

Should any of the above occur the school may feel it necessary to take-action by contacting the appropriate authorities and/or consider banning the offender from entering the school premises.

Definitions of misuse or inappropriate behaviour The following actions may constitute misuse of social media or inappropriate behaviour; it is however by no means exhaustive:

- Publishing materials that might be considered inappropriate, offensive or libellous
- Posting material considered to be defamatory or to the detriment of the School and its community

In the event that any pupil/parent/carers of the school is found to be posting libellous or defamatory comments on Facebook or other social media network sites, they will be reported to the appropriate "report abuse" section of the network site. The school will also expect the pupil/parent/carers to remove such comments immediately. The school will consider its legal options to deal with any such misuse or inappropriate behaviour.

Reviewed by the Pear Tree Federation Governing Body – 10.10.2024

Chair of Governors Councillor Mike Jones-Pritchard

Federation Headteacher Mr James